

MOTOMAN NEWS RELEASE

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MOTOMAN SCORES RECORD-HIGH CUSTOMER SATISFACTION RATING

Dayton, Ohio — Motoman is thrilled to report the receipt of a new all-time record-high Customer Satisfaction score of 4.58 out of a 5.0 possible scale. This result was based on a record number of 604 responses to the company's Annual Customer Satisfaction Survey. This score beats the previous record high score of 4.55 out of 5.0 that was set last year.

“Motoman made customer satisfaction one of our most important goals and tied our employees' compensation to the annual rating from our customers. We are thrilled to receive a new record-high rating of 4.58 from the 604 customers who rated us for 2007, and commit ourselves to delivering even higher levels of customer satisfaction in 2008,” said Craig Jennings, Motoman's President.

Motoman assigns employees to personally follow up on any survey scores of 3.5 or below to determine what actions will be required for Motoman to get a higher rating in future years. This feedback is used to drive immediate and future action items aimed at improving customer satisfaction.

Motoman provides robots and complete robotic automation for virtually every application and industry. Founded in 1989, Motoman has continually gained market share and is now one of the largest robotic solution providers in North and South America with more than 28,000 robotic installations. Motoman's parent, Yaskawa Electric Corporation, is the world's leading robot manufacturer with an installed base of nearly 200,000 robots.

For more information on Motoman products and services, call 937.847.6200, write to Motoman Inc., 805 Liberty Lane, West Carrollton, Ohio, USA 45449, or visit the corporate website at www.motoman.com.

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