



Gentlemen,

This note is far over due there is many things that have come up with my personal health. As well as some professional situations that had to be handled. Even so with all of that going on I can't help feeling this is communication note is passed due. Believe me I've started this several times and something always arises that needs my attention.

First off I never really formally thanked you for working with us on the life program. I realize you did something that wasn't within your normal routine to keep a customer happy. You worked with us until we were satisfied. For all your efforts I truly thank you all and everyone else who worked on this project. Please pass my praise on to those who helped out in the endeavor. We are please with the agreement.

I also have to commend you on your choices of personal all the people we've worked with have been excellent. I'm going to name a few but please don't think anything less of someone if his name isn't mentioned in this note we've been more then satisfied with the personal who came to Derrick Corp. or worked with us on all our projects.

I remember the beginning working with Dale Barnburger , Van Pratt and Dave Aumick excellent men, they kept us inline when we knew very little about robotics!

My thanks and compliments go out to Bart Goings / Karl Yakumithis; Our painting Cell was a huge challenge they crossed every bridge with us and kept the project moving forward.

James Labreck who knew a lot about painting, we had to add to his knowledge of programming to meet our specialized needs.

My thanks and compliments to Dave Titcombe / Scott Sherry and all of the Customer Care Unit: There guidance and helpful ways have been a huge help to Tom Hacic, in turn me! (Derrick Corp.)

There are so many others that have worked with us. Tom Hacic has given them all compliments. Chris Anderson, Art Wissing and of course all of you gentlemen. We do review every visit and meeting. I may miss a few meetings now and then but with Tom Hacic there I'm there we are a team.

Well I guess I'm the kind of a guy who saves the best for last, it's not that anyone isn't doing their best. It has to be the type of person he is. Rob Ulshafer has to recieve the most valuable player award!!!! How he conducts his business here at Derrick Corp. and is excellent in the way he deals with the guys. He shows them so much respect. Rob has a way of answering a simple question in such a way that it makes the Derrick employee feel important that he asked it. His knowledge is beyond belief, he knows our cells as good or better then we do. Yet he'll listen and learn from our mistakes or achievements. I know every time he comes in , I get those cards to fill out and in away I've let him down by not telling you what a great man you have.

Sincerely,

V.P. Steve Maples:

A handwritten signature in black ink, appearing to read "Steve Maples". The signature is fluid and cursive, with a large, sweeping flourish at the end.