



Kelli Easton
The TRANE Company
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Dear Sirs:

I wanted to share with you our thanks in having sent Jason Litterell into our Lynn Haven Facility on December 18, 2006. I know he drove straight down - about 8 hours - from Atlanta to help us out. Then, he stayed in our plant for another 5 to 6 hours helping us fix Production problems we have been having on our machine. To top off the visit, he was kind enough to stay over and attend a meeting I had previously set up with the Motoman Sales Rep, Jeff Balcom, the next day. I am looking to upgrade our machine that currently utilizes two SV3 robots and upgrade them to two HP3 robots. Jason's expertise and experience helped us through the selection of equipment and the conversion of our existing programs over into the new format. His presence was greatly appreciated by myself, my Maintenance Techs as well as the visiting Motoman Rep and System Integrator. This outstanding service is just another reason why I have selected to stay with the Motoman Family.

Thanks Again!

Kelli Easton
Facility Engineer